

November 17, 2009

Cool Heat of Oklahoma

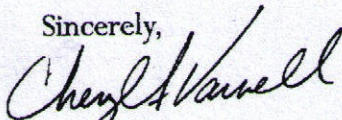
To Whom It May Concern:

I want to send you this letter to thank you for the services you have provided me and my family. We have used your company for several years now and appreciate that you have always been fair and courteous.

When I call with a problem you are very prompt in addressing my problems and when you give a price quote, you are always very close in the pricing. This is very important, especially in this economy.

Thank you again for your professionalism and I would be happy to recommend your company to anyone.

Sincerely,



Cheryl Varnell

Cheryl Varnell